

“Tolerance & Diversity for White Guys ... And Other Human Beings”

by

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- Why “**TOLERANCE**”? What is in it for **ME**? Why should I care?
- What role does **TOLERANCE** play in **EMOTIONAL INTELLIGENCE** ... as well as in your “**PERSONAL**” and “**CAREER SUCCESS**”?
- Why are **EMOTIONALLY INTELLIGENT** and **TOLERANT** people many times more effective than others ... and **HOW CAN YOU DO IT TOO**?
- What roles do “**EGO**” and “**EMOTION**” play in your **EMOTIONAL INTELLIGENCE**?
- What happens **PHYSICALLY** in your brain when you are **INTOLERANT**?
- What is the difference between “**BULLYING**,” “**HARASSMENT**” and “**BIGOTRY**”?
- Why is your own **INTOLERANCE** worse for you than **SMOKING**?
- What are the **FOUR SKILLS** are necessary for **GOOD COMMUNICATION**?
- What are the **THREE TYPES** of **INTOLERANT WORKPLACE BULLIES** ... and what do you **DO ABOUT THEM**?
- What are the “**BIG FIVE**” skills that build **TOLERANCE**?
- What Is “**EMPATHIC LISTENING**” and how can you use it **INSTANTLY**?

...and **MUCH, MUCH** more...

Join Scott as he outlines why **TOLERANCE and **EMOTIONAL INTELLIGENCE** are vital skills important to everyone’s success and health ... and how you can do it too! Scott will not only outline these processes for you in his own unique, practical, entertaining and humorous style, but he will show you how to use this information **IMMEDIATELY!****



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CEO Magazine's 2008 Human Resources "Superstar"

Nationally Certified Emotional Intelligence Instructor

2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter

- ❖ **PREVENTING Employee Problems from happening and**
- ❖ **Training Managers and Employees ON-SITE in over 40 topics**

Scott travels the country presenting his revolutionary "**Tolerance & Diversity for White Guys ... And Other Human Beings,**" which focuses on the **BASIC SKILLS** needed to combat workplace bullying and harassment. Scott's program teaches the importance of becoming an Emotionally Intelligent Communicator, which leads to a more tolerant workforce between managers and employees, men and women, odd people and "more odd" people and so on.

Scott's clients include the Ohio Department of Administrative Services, The Ohio State University, Area Agency on Aging, Skyline Chili, The Ohio Supreme Court, Heinz Frozen Foods, Boeing, Honeywell, International Truck & Engine, MTD Products (Cub Cadet, Troy-Bilt & Bolens Lawn Products), Honda of North America, Utah State Workforce Development, etc.

Scott's academic background and awards include:

- Masters degree in Labor and Human Resources: The Ohio State University
- Capital University College of Law (Class Valedictorian (1st out of 233))
- The Human Resource Association of Central Ohio's Linda Kerns Award for Outstanding Creativity in the Field of Human Resource Management and the Ohio State Human Resource Council's David Prize for Creativity in Human Resource Management

Solving Employee Problems BEFORE They Happen!