

# Emotional Intelligence, Tolerance & Diversity for White Guys ... And Other Human Beings:

## Understanding The Neurology of Emotions and Intolerance

The ONLY Skill-Based Diversity/Tolerance Program in the country  
approved by HRCI-SHRM for STRATEGIC SPHR Credit

by

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2010, 2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter

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- Do you sometimes feel like you work with **CHILDREN**?
- Why do most “**CULTURAL DIVERSITY**” programs only make relations **WORSE** in your organization?
- Why do **MOST DIVERSITY PROGRAMS FAIL** ... while **SKILL-BASED** “**EMOTIONAL INTELLIGENCE/TOLERANCE**” programs **SUCCEED**?
- What is the difference between “**BULLYING,**” “**HARASSMENT**” and “**BIGOTRY**”?
- How does **EMOTIONAL INTELLIGENCE, TOLERANCE AND DIVERSITY** improve your **CUSTOMER SERVICE, TEAMBUILDING, SAFETY, QUALITY** and every other aspect of your business?
- Why does **CONFLICT** build **TRUST**?
- Why is “**EMOTIONAL INTELLIGENCE**” the **#1 FACTOR** in determining whether or not you will survive this recession ... **REGARDLESS** of your protected class status?
- How can you use **EMOTIONALLY INTELLIGENT COMMUNICATION** to **DIFFUSE TENSE** situations with others rather than **ESCALATING** them?
- What happens **PHYSICALLY** in your brain and your body when you get **UPSET**?
- Why are humans **EMOTIONAL BEINGS** rather than **LOGICAL** ones ... and what can we do to **MAINTAIN CONTROL** over ourselves?
- What does it mean to be “**HYPERSENSITIVITY**” according to the U.S. Supreme Court in Harris v. Forklift Systems ... and how can you effectively address hypersensitive employees?

- What are the “**BIG FIVE**” skills that build **EMOTIONAL INTELLIGENCE**?
- How can you measure your organization’s **ROI (“RETURN ON INVESTMENT”)** based on its level of “**EMOTIONAL INTELLIGENCE**” from an **ACCOUNTING “BOTTOM-LINE”**?
- How should you be **COACHING YOUR EXECUTIVES** so they can become more **EMOTIONALLY INTELLIGENT** and more **EFFECTIVE LEADERS**?
- How can you “**INSTITUTIONALIZE**” Emotional Intelligence Skills in order to integrate them throughout your entire organization to **EFFECTIVELY CHANGE YOUR CULTURE**?
- Why is our lack of “**EMOTIONAL INTELLIGENCE**” and “**TOLERANCE**” a human being’s #1 **HEALTH RISK**, even ***MORE*** than smoking?
- Why do most human beings “**BURN OUT**” their short term memory systems by the time they retire ... even though the neurons in our brains should last **120 YEARS!?!**
- Why have over ***HALF*** of all of Ohio’s public sector employees retired with serious **MENTAL DISORDERS**?
- **EXACTLY *HOW*** does your lack of “**EMOTIONAL INTELLIGENCE**” and “**INTOLERANCE**” give you serious **MENTAL DISORDERS**?

...and **MUCH, MUCH** more...

Come hear why Scott’s program is the ***ONLY*** Skill-Based Diversity/Tolerance Program in the country approved by HRCI-SHRM for **STRATEGIC SPHR Credit** because it goes right to ***YOUR BOTTOM-LINE***.

Scott will show you how to implement a **SKILL-BASED Emotional Intelligence/Diversity/Tolerance Program** that will help your organization not only survive ... but **THRIVE** in such areas as your **TEAMBUILDING, CUSTOMER SERVICE, SAFETY, QUALITY** and every other aspect of your business.

Scott will also outline how you can actually have a more motivated workforce and advance your personal career through **EMOTIONAL INTELLIGENCE & TOLERANCE**. You will see how your newly designed Tolerance/Diversity program provide you with vital skills important to everyone’s success and health ... and how you can do it too!

Attendees commonly refer to this session as a “***LIFE CHANGING***” event.

Scott will not only outline these processes for you in his own unique, practical, entertaining and humorous style, but he will show you how to use this information ***IMMEDIATELY!***



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Follow Scott on Twitter:



*CEO Magazine's 2008 Human Resources "Superstar"*

*Nationally Certified Emotional Intelligence Counselor*

**2010, 2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter**

**Scott Trains Managers and Employees ON-SITE in over 40 topics**

Scott Warrick specializes in working with organizations to prevent employment law problems from happening while improving employee relations. Scott uses his unique background of **LAW** and **HUMAN RESOURCES** to help organizations get where they want to go.

Scott travels the country presenting his revolutionary **"Emotional Intelligence, Tolerance & Diversity for White Guys ... And Other Human Beings: Understanding the Neurology of Intolerance."** This one of a kind **SKILL-BASED** program is the ***only*** **SKILL-BASED Emotional Intelligence/Tolerance/Diversity Program** in the country approved by HRCI-SHRM for **STRATEGIC** SPHR Credit because it creates an atmosphere of open communication so we are better able to resolve all kinds of conflicts in our organizations.

Scott's **"Do It Yourself HR Department & Legal Compliance CD"** is a favorite among Human Resource Professionals across the country to not only inform clients of the changes in Employment Law but to also bring their departments into compliance ... **AND KEEP THEM THERE!**

**Scott's academic background and awards include:**

- Capital University College of Law (Class Valedictorian (1st out of 233))
- Master of Labor & Human Resources and B.A. in Organizational Communication: The Ohio State University
- The Human Resource Association of Central Ohio's Linda Kerns Award for Outstanding Creativity in the Field of Human Resource Management and the Ohio State Human Resource Council's David Prize for Creativity in Human Resource Management

***Solving Employee Problems BEFORE They Happen!***

For more information on Scott, just go to [www.scottwarrick.com](http://www.scottwarrick.com)