

# “Emotional Intelligence, Tolerance & Diversity for White Guys ... And Other Human Beings:

## FINALLY ... A Program For EVERYONE!”

by

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- Do you sometimes feel like you work with **CHILDREN**?
- Why do most “**CULTURAL DIVERSITY**” programs only make relations **WORSE** in your organization?
- Why do **MOST DIVERSITY PROGRAMS FAIL ...** while **SKILL-BASED** “**EMOTIONAL INTELLIGENCE/TOLERANCE**” programs **SUCCEED**?
- What is the difference between “**BULLYING,**” “**HARASSMENT**” and “**BIGOTRY**”?
- Why do we “**KILL THE MESSENGER**” ... and what do we do about it?
- How do **EMOTIONAL INTELLIGENCE, TOLERANCE AND DIVERSITY** improve your **CUSTOMER SERVICE, TEAMBUILDING, SAFETY, QUALITY** and ever other aspect of your business?
- Why does **CONFLICT** build **TRUST**?
- Why is “**EMOTIONAL INTELLIGENCE**” the **#1 FACTOR** in determining whether or not you will survive this recession?
- How can you use “**VERBAL JUJITSU**” and “**EMOTIONAL INTELLIGENCE**” to **DIFFUSE** and **RESOLVE CONFLICT** rather than **ESCALATING** it?
- What happens **PHYSICALLY** in your brain and your body when you get **UPSET**?
- What can humans do to gain more control over their **EMOTIONS**?
- What does it means to be “**HYPERSENSITIVE**” according to the U.S. Supreme Court in Harris v. Forklift Systems?
- What are the “**BIG FIVE**” skills that build **EMOTIONAL INTELLIGENCE**?
- How can you measure your organization’s **ROI** (“**RETURN ON INVESTMENT**”) based on its level of “**EMOTIONAL INTELLIGENCE**”?
- How should you be **COACHING YOUR EXECUTIVES** so they can become more **EMOTIONALLY INTELLIGENT** and more **EFFECTIVE LEADERS**?

- How can you “**INSTITUTIONALIZE**” Emotional Intelligence Skills in order to integrate them throughout your entire organization to **EFFECTIVELY CHANGE YOUR CORPORATE CULTURE**?
- Why is our lack of “**EMOTIONAL INTELLIGENCE**” and “**TOLERANCE**” a human being’s #1 health risk, even **MORE** than smoking?
- Why do most human beings “**BURN OUT**” their short term memory systems by the time they retire ... even though the neurons in our brains should last **120 YEARS!?!**
- Why have over **HALF** of all of Ohio’s public sector employees retired with serious **MENTAL DISORDERS**?
- **EXACTLY HOW** does your lack of “**EMOTIONAL INTELLIGENCE**” and “**INTOLERANCE**” give you serious **MENTAL DISORDERS**?

...and **MUCH, MUCH** more...

Come hear why Scott’s program is the **ONLY** Diversity/Tolerance Program in the country approved by HRCI-SHRM for **STRATEGIC SPHR Credit** because it goes right to ***YOUR BOTTOM-LINE***.

Scott will show you how to implement a **SKILL-BASED Emotional Intelligence/Diversity/Tolerance Program** that will help your organization not only survive ... but **THRIVE** in such areas as your **TEAMBUILDING, CUSTOMER SERVICE, SAFETY, QUALITY** and every other aspect of your business.

Scott will also outline how you can actually have a more motivated workforce and advance your personal career through **EMOTIONAL INTELLIGENCE & TOLERANCE**. You will see how your newly designed Tolerance/Diversity program provide you with vital skills important to everyone’s success and health ... and how you can do it too!

Attendees commonly refer to this session as a “***LIFE CHANGING***” event.

Scott will not only outline these processes for you in his own unique, practical, entertaining and humorous style, but he will show you how to use this information ***IMMEDIATELY!***

For more information on this and other programs by Scott, just go to [www.scottwarrick.com](http://www.scottwarrick.com)



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*CEO Magazine's 2008 Human Resources "Superstar"*

*Nationally Certified Emotional Intelligence Counselor*

**2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter**

**Scott Trains Managers and Employees ON-SITE in over 40 topics**

Scott uses his unique background of **LAW** and **HUMAN RESOURCES** to help organizations avoid legal pitfalls while also helping them improve their employee relations and communication skills.

Scott travels the country presenting his revolutionary "**Emotional Intelligence, Tolerance & Diversity for White Guys ... And Other Human Beings: FINALLY A Program For Everyone.**" This one of a kind **SKILL-BASED** program creates an atmosphere of open communication so we are better able to resolve all kinds of conflicts in our organizations.

**Scott's unique program is the ONLY Diversity/Tolerance Program in the country approved by HRCI-SHRM for STRATEGIC SPHR Credit because unlike most other EI/Diversity/Tolerance Programs, this program goes right to YOUR BOTTOM-LINE.**

Scott's clients include the Adena Health Systems, St. Rita's Hospital, Ohio Department of Administrative Services, the Office of Housing and Urban Development, the Bayer Corporation, The Ohio State University, Area Agency on Aging, the Nebraska Army/National Guard, Heinz Frozen Foods, Boeing, EBMC, Honeywell, International Truck & Engine, MTD Products (Cub Cadet, Troy-Bilt & Bolens Lawn Products), etc.

**Scott's academic background and awards include:**

- Capital University College of Law (Class Valedictorian (1st out of 233))
- Masters degree in Labor and Human Resources and B.A. in Organizational Communication: The Ohio State University
- The Human Resource Association of Central Ohio's Linda Kerns Award for Outstanding Creativity in the Field of Human Resource Management and the Ohio State Human Resource Council's David Prize for Creativity in Human Resource Management

***Solving Employee Problems BEFORE They Happen!***